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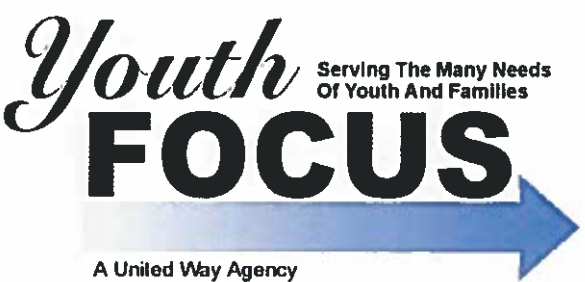
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OUR MISSION

To provide a continuum of prevention, intervention and treatment services for children and youth and their families who are at risk, in crisis or who have emotional or behavioral problems.



715 N. Eugene St.
Greensboro, NC 27401
www.youthfocus.org
336-274-5909

RETURN SERVICE REQUESTED

Youth Focus Inc.



2014-2015
ANNUAL REPORT

AGENCY PROGRAMS &
SELECTED OUTCOMES

Counseling: 823 youth were served. The clients served improved emotionally and behaviorally as measured by pre and post ratings. Seventy nine percent of the parents rated their child's mental health as improved.

Family Preservation: Forty eight young people and their families received intensive in-home counseling and 89% remained in their home at the termination of services.

Day Treatment: 131 students received educational and mental health services. Pre and post ratings of psychiatric functioning indicated improvement in many areas including reduced aggression and reduced rule breaking behavior.

Therapeutic Family Services: The program averaged 29 children in care. Pre and post results on the Child Behavior Checklist indicated improvement in several areas.

Act Together Crisis Care: 149 children were provided safe shelter. Eighty percent of the parents participated in family counseling.

Adolescent Substance Abuse Program: 100% of the clients had an improvement in the substance abuse subscale of the Child and Adolescent Functional assessment Scale.

Transitional Living Program: These two programs that help older adolescent females transition to independent living served 33 clients this past year.

Residential Treatment Center: Pre and post testing on the RTC Rating Scale demonstrated improved functioning in the areas of depression, conduct disorder and interpersonal adjustment.

REVENUES & EXPENDITURES

Revenue	Amount	Percentage
Medicaid	3,632,168	55%
State and Federal	1,811,288	27%
Guilford County	508,811	8%
Other Grants and Contracts	239,482	4%
United Way	175,163	3%
Client fees and insurance	108,342	2%
City of Greensboro	66,827	1%
Alamance County	29,546	.004%
Investment Income	8,380	.001%
Fund Raising and Contributions	26,142	.004%
Special Events	12,348	.002%
Total Revenue	6,618,497	100.00%
EXPENSES		
Residential Treatment Center	1,595,867	24%
Day Treatment	1,226,766	18%
Counseling	827,856	12%
Family Preservation	518,901	8%
Transitional Living Programs	470,104	7%
Emergency Shelter	436,747	7%
Therapeutic Family Services	231,338	3%
Substance Abuse Services Residential	381,080	6%
Miscellaneous/Bad Debt	50,664	1
Management and Administration	903,652	14%
Total Expenses	6,642,975	100.00%

CONTINUOUS QUALITY IMPROVEMENT

We are continually trying to find ways to improve our services in the community. Please let us know if you have any suggestions about ways we can improve our services or additional services that are needed in the community that are not available. Some highlights from this past year's CQI efforts are as follows:

- The Residential Treatment Center, Mell-Burton School and the Adolescent Substance Abuse Program all implemented quality improvement projects targeted at reducing medication errors. Strategies implemented resulted in a 29% reduction in medication errors.
- The Outpatient Counseling Program increased physician referral or approved for counseling services from 58% to 100%.
- The Structured Day program successfully decreased the amount of time from referral for service to authorization of service with 31% of services authorizations being received in less than three weeks in FY 2013-14 to 61% authorized within that same timeframe in FY 2014-15.
- My Sister Susan's House increased the number of volunteers hours performed each month by individuals in the program. 100% of clients preformed at least 2 hours of volunteer service each month.
- In effort to increase outreach efforts targeting youth, ACT Together Crisis Care staff increased the shelter's Facebook likes by 100% from 94 to 188 over the year. The program successfully boosted its social media presence by 116% with a total of 218 Facebook likes.

To view our entire CQI Annual Report please go to our web site at: www.youthfocus.org and click on the CQI tab. If you need to access Youth Focus services please call us at 336-333-6853 in Greensboro or 336-841-6083 in High Point.