

Optical Distributors, Inc. Company Sales Terms

Payments and Pricing

Orders are processed as they are received. Optical Distributors, Inc. (ODI) is not responsible or obligated to hold and/or combine any orders submitted separately via phone, fax, or from website.

All invoices (per statement) are due and payable NET 10 unless special terms are specified. A monthly finance charge of 1.5 percent per month, annual rate of 18 percent is assessed on all past due balances.

All orders are subject to approval per Optical Distributors, Inc. ODI reserves the right to reject any order at any time at its sole discretion. Optical Distributors, Inc may at its sole discretion, demand payment for any order prior to or simultaneous with shipment.

Accounts not in good standing may experience delays and/or cancellation of orders.

Optical Distributors, Inc. merchandise/exchange credit cannot be used as payment for balances due. Optical Distributors, Inc. reserves the right to limit or terminate an account but termination does not affect a balance on an existing payment that is due.

A fee of \$45 will be assessed on any check returned to Optical Distributors, Inc. for non-payment or insufficient funds. In the event of default of payment, the principals, owners, and/or undersigned, assume responsibility for all outstanding balances, finance charges, seller's Attorney and/or all fees associated with any and all attempts to collect past due balances. All cases will be handled within Jackson, Hinds County, Mississippi Court.

Accounts that have been active for more than one year may be required to submit a new credit application.

Optical Distributors, Inc. reserves the right to change or withdraw the privilege of special pricing and/or Terms based on sales, inactivity, or delinquency. Prices as shown on our latest price list are considered current; But are subject to change without prior notice.

Shipping

Optical Distributors, Inc. is not responsible for orders shipped using a non-traceable carrier and recommends requesting one whenever possible. Please consult customer service for shipping options and charges. Unless previously agreed in writing to a specific method of delivery, all shipments will be made by such method as Optical Distributors, Inc. elects in its sole discretion. Delivery shall be deemed complete as well as; risk of loss shall pass to Buyer when carrier fails to deliver merchandise within a specific time period due to weather conditions, acts of God, or uncontrollable delays. Questions/claims regarding shipments must be made within 2 weeks of invoice.

Returns and Exchanges

Credit is issued at the sole discretion of Optical Distributors, Inc. and the manufacturers we represent according to their policies. Returns/exchanges that do not comply with policies may be denied or subject to a 15 percent restocking fee.

Optical Distributors, Inc. eyewear and sun wear – excluding discontinued, distributor pricing, or final sale product - are guaranteed against defects in material and/or workmanship for one year from date of invoice. Product must be returned complete, without missing parts, to receive credit. ODI and the manufactures will be the sole judge of products eligible for warranty.

ODI provides its customers with the privilege of exchanging current product – excluding discontinued or private label orders - provided merchandise is returned in resalable condition= packaged in clean bags, and free of markings, adhesives, or labeling. Eyewear and sunglasses must be returned with demo lenses, without blemish, scratches or faded sun lenses. Frames sold with cases must be returned with cases or be subject to a charge of \$2.00 per case at the discretion of ODI. Plus all restocking fees per manufacturer.

Product purchased at Distributor pricing or less are non-warranted and not eligible for return credit.

Frames not listed on our current price list are not considered current and therefore ineligible for exchange unless accompanied with written authorization from an ODI representative.

Product returns and/or exchanges may be denied for accounts not in good standing.

It is the responsibility of the customer to return merchandise via an insured carrier with a copy of the original invoice, packing list, or return sheet listing frames being returned.

Any return not meeting these will be accepted at the sole discretion of ODI, credited at lowest extended price, be subject to a 15 percent handling charge or returned unprocessed to the customer.

Damaged cartons received from carrier must be refused or reported in writing to carrier immediately at time of delivery.

Closeouts and discontinued frames purchased are not eligible for defective warranty.

Closeout and discontinue frames purchased are not eligible for return or exchange unless specified as samples sent for review by customer. All samples must be returned within 30 days.

Frames purchased at Distributor pricing are not returnable unless specifically stated on invoice.

WEBSITE TERMS

By using or accessing our website, or any website hosted at the domain opticaldistributors.com, the account agrees to be bound by these Terms of Service and by the Privacy Policy of ODI.

The content of the website is for general information purposes only. It is subject to change without notice nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness, or suitability of the information and materials found or offered on this website.

Use of information or materials on this website is at your own risk, for which we will not be liable. It shall be your own responsibility to ensure that any products, services, information available through this website meet your specific requirements.

The www.opticaldistributors.com website contains material which is owned or licensed to the manufacturers. This material includes but is not limited to, the design, look, appearance and graphics is prohibited other than in accordance with the copyright notice.

Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offense. ODI website includes links to other websites. These links are provided to your convenience to provide further information. We have no responsibility for the content of the linked website(s).

Current terms and conditions supersede any prior ODI policies and can change without prior notice. Violation of Terms and Conditions may result in termination of service. If you have questions regarding Terms, please contact Customer Service at 1-800-624-6744.