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Frequently Asked Questions

General

1. When will you return to in-person services?

At this time, there is no set date for in-person services at NLM but stay connected so you will be updated as a plan is developed and announced. In the meantime, join us at any one of our weekly virtual services via Zoom or FB Live.

2. How do I receive updates regarding services, events, cancellations, etc.?

- a. If you'd like to receive email, text, and voice updates from NLM you can join our online church platform in order to update your contact information, view the calendar and access other profile needs. You'll be able to receive important notifications and updates as they occur. Click the link provided and sign-up:

<https://newlifeministriesinc.easytitheplus.com/user/register>

- b. Download our app and turn on push notifications so you will have access to updates as they come through! Click the link provided and download our app:

<https://easytithe.ministryone.com/landing/qnOr>

- c. Follow us on Facebook and turn on the notifications for our page! Search NLM4Life or go to www.facebook.com/NLM4Life

Online Giving

1. Is my giving information secure?

Absolutely. Any personal or financial information you enter is encrypted using SSL security – the same state-of-the-art security measures used by online retailers, banks, and other financial institutions.

2. What Payment Methods do you Accept?

We accept donations from credit/debit cards as well as your Bank Account (our recommendation). While we're happy to accept your donation by any means, Bank Account donations cost significantly less, allowing more of your gift to go towards ministry.

3. Do I need to Create an Account?

No. That said, we do recommend creating one so that you can view your online giving history. Also, you will be asked to create an account if you'd like to setup recurring donations.

4. Will I Receive a Receipt When I Give Online?

Yes. You will be emailed a donation receipt each time you give. Again, we recommend creating an account so you can view all your online giving history.

5. Is there a minimum or maximum I can give online?

No. That said, for very large gifts, we recommend you contact us to ensure your gift is processed in a timely fashion. (Our internal giving security can flag large donations for security reasons).

6. Do I need to text to give every time I want to donate?

No. You can sign-up for recurring giving which is an easy way to give on a regular basis without having to text or login each time! Check this video out for more details.

<https://help.ministrybrands.com/en/articles/104504-creating-and-cancelling-recurring-gifts>

** Here is an additional resource with videos for help on how to give**

<https://www.givinghelpdesk.com/2020/03/31/giver-guides-step-by-step-tutorials-for-digitalgiving/>

Please feel free to contact us at 732-543-2811, Monday-Friday between 10am-4pm, to speak with a member of our staff or email info@newlifeministriesinc.com with any questions!