

## POSITION ANNOUNCEMENT

Title: Peer Counselor, Short-Term Crisis Respite & Transitional Step Down Housing (Full-Time and Part-Time Positions Available)

### **Lived experience as a consumer of mental health services is required**

**Function:** Provides supportive counseling, promotes the development of skills for coping with and managing behavioral health symptoms, and assists program guests in developing community living skills.

**Reports to:** Program Director, Short-Term Crisis Respite & Transitional Step Down Housing

#### **Tasks:**

- Acts as role model provides empathy and support to program participants (“guests”).
- Regularly assesses guests’ functional skills as well as their ability to care for their health and safety.
- Provides hands-on assistance with planning and preparing nutritious meals, maintaining living space, personal hygiene, and other activities of daily living.
- Monitors guest medication, including adherence and side-effects.
- Trains guests in safety procedures and conducts fire drills and self-preservation tests.
- Provides training in self-advocacy.
- Assists participants with conflict resolution.
- Provides health and wellness coaching, training in developing coping strategies and with symptom management.
- Develops Wellness and Recovery Action Plans (WRAPS) with guests.
- Plans and facilitates group socialization and recreational activities.
- Leads Wellness Self-Management and other peer support groups.
- Provides transportation training and escorts to appointments.
- Alerts Coordinator to incidents, regressions and high risk behaviors.
- Provides crisis intervention in the event of an emergency.
- Documents services delivered, guest response to service, progress, regressions and incidents in compliance with agency procedures.
- Participates in the development, review and updating of transitional support plans and personal safety plans.
- Oversees maintenance of apartments, inventories furniture, and alerts Coordinator to maintenance problems.
- Staffs Emergency Cell Phone on a rotating basis.
- Attends initial and ongoing training on Intentional Peer Support, Whole Health Action Management and other training as requested by supervisory personnel.
- Duties as assigned by supervisor.

**Salary:** \$33,000 – \$36,000 (commensurate with experience and certification) plus generous benefits.

**Qualifications:** A current or past consumer of mental health services with a commitment to assist others in recovery and rehabilitation. **Lived experience as a consumer of mental health services is required.** The ability to teach, counsel, mentor and work well with others. Good communication skills, including basic reading and writing. Peer certifications preferred. Experience in crisis intervention preferred.

Email a resume, cover letter and contact information for 3 professional references to:

**Sharon Royer**  
**Director, Human Resources and Information Management**  
**Email: [jobs@acmhny.org](mailto:jobs@acmhny.org)**

ACMH, Inc., promotes the wellness and recovery of persons with mental illness living in New York City and is a leader in the provision of outreach and engagement, care management, rehabilitation, and supportive housing.

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