



## POSITION ANNOUNCEMENT

Position: Senior Director for Residential Programs  
Reports to: Chief Operating Officer, Residential and Community Based Services.  
Function: Responsible for the oversight of residential programs and services.

Tasks:

- Assures delivery of program services according to agency policies and procedures.
- Assures compliance with City, State, and Federal regulatory guidelines.
- Implements best practices in care coordination, residential management, rehabilitation, and other community based supports.
- Liaises with DOHMH, OMH, and Managed Care program and certification staff.
- Liaises with other providers and provider networks.
- Oversees initial and continuing staff training, approves staffing schedules.
- Monitors coordination/delivery of safety and health programs to clients and staff.
- Assures transitional care from inpatient and rehabilitation settings
- Promotes transitions to greater independence
- Approves Part 595 discharges in consultation with supervisor.
- Supervises directors of residential programs, as assigned.
- Provides oversight to program directors in the investigation of incidents.
- Conducts incident investigations and oversees the implementation of corrective actions.
- Attends weekly clinical conferences on a regular basis.
- Regularly updates supervisor on clients at risk.
- Develops community resources.
- Recommends measures to evaluate and improve the quality of program services, agency-wide.
- Submits regular written reports to supervisor.
- Member Quality Improvement Committee.
- Member Special Review Committee.
- Is on-call for emergencies.
- Duties as assigned.

Qualifications:

Master's degree in human services. Significant experience in program management in the behavioral health field. Understanding of evidence-based practices in rehabilitation and recovery. Licensure preferred.

Salary: \$76,500 - \$90,000 plus generous benefits

Email a resume, cover letter and contact information for 3 professional references to:

**Sharon Royer**  
**Director, Human Resources and Information Management**  
**Email: [sroyer@acmhny.org](mailto:sroyer@acmhny.org)**

ACMH, Inc., promotes the wellness and recovery of persons with mental illness living in New York City and is a leader in the provision of outreach and engagement, care management, rehabilitation, and supportive housing.

For more information, visit our website: [www.acmhny.org](http://www.acmhny.org)